### **Financial Safety & Control**

The webinar will begin in a few moments

**NOTE:** Participants will receive an email within 48 hours with a link to the slide deck and recording.



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### **Today's Presenters**



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### Learning Objectives



- Discuss why employee fraud occurs
- Recognize the most common types of frauds
- Identify ways to prevent fraud in small nonprofits
- Review the top control measures nonprofits should have in place



#### Agenda

- + Why Does Fraud Happen?
  - The Fraud Triangle
  - Types of Fraud
  - Audits
- + Preventing Fraud
  - Tone from the Top: The Board
  - Top 10 Control Areas
  - Control Measures to Consider



### **Armanino Overview**



To be the **most innovative** and **entrepreneurial** firm that makes a **positive impact** on the lives of our **clients** and **people**.



- 1000+ Employees
- 250 Nonprofit Experts
- Team Members in 22 States
- 22<sup>nd</sup> Largest CPA & Consulting Firm
- Largest Niche by Client Count: Nonprofit & Private Schools

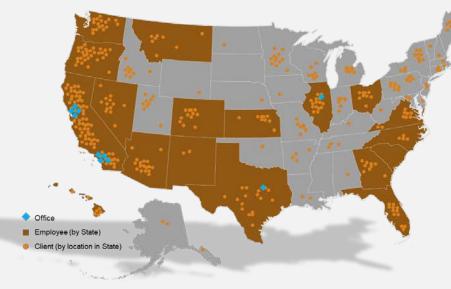
Affiliate Companies –



#### **RECOGNITION & AWARDS**







#### CALIFORNIA

San Ramon
San Jose
San Francisco
Menlo Park

Los Angeles (2)

El Segundo
 Woodland Hills

ILLINOIS

Naperville

TEXAS Dallas

### **Armanino Nonprofit Capabilities**





### Selected Nonprofit Client List





Home My Account	enterp	rise
Login		
News	YOLO COUNTY NEWS	
Community News	GET YOUR MAXIMUM REFUN	
Forum		
Sports	Backed by our \$100k Accuracy Guar	ancee.
Features	Mark Roberts. Courtesy photo	
Arts		
Business		SIMPLER, FASTER,
Obituaries		SMARTER FILING.
Gallery	And and a second se	See what's new at TaxAct.
Classifieds		
Open Houses	Local News	
Events Calendar		TaxAct. Start for Free
Help/FAQ	Embezzlement, theft charges upheld against former Davis	Search
Print Edition		
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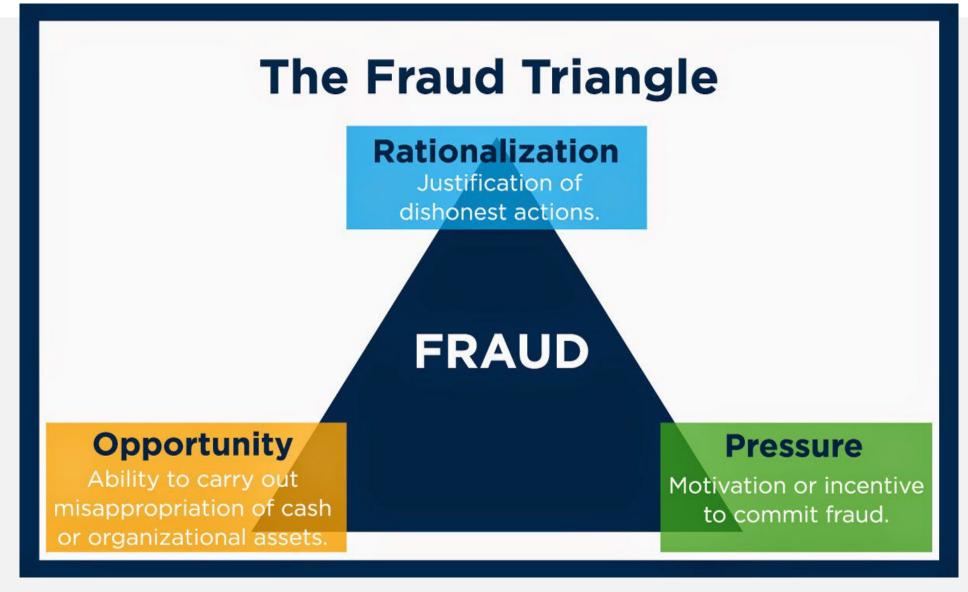




## Why Does Fraud Happen?



### Why Does Employee Fraud Occur?





### **Types of Fraud**

#### Fraudulent Financial Reporting

- + Financial statement fraud
- + Employee intentionally causes a misstatement of material information in financial reports

#### Asset Misappropriation

 Employee misuses organization's resources (Embezzlement)

#### Corruption

+ Employee misuses influence in a transaction that violates their duty





### **Asset Misappropriation**

- Most common type of fraud
- Lowest median loss as compared to other types of fraud
- Broadest category and includes nine different subcategories

Skimming	Cash Larceny	Billing
Payroll	Expense Reimbursements	Check Tampering
Cash Register Disbursements	Cash on Hand	Non-cash Larceny



#### Why Are Nonprofits Frequently the Victims of Fraud?

- Management and board members are often more trusting
- Less stringent financial controls for nonprofits (e.g. single point of failure)
- A belief that audits will catch any fraud





### **Financial Statement Audits**

 Standard audits are not designed and should not be relied upon to detect fraud

 External audits can help ensure financial controls and fraud prevention measures are in place  <u>Less than 10%</u> of frauds are discovered as a result of an audit by an independent accounting firm

 Specific fraud investigations are available and are encouraged when there is a <u>suspicion</u> or allegation of fraud



## **Preventing Fraud**



### Tone from the Top: The Board

- Boards of Directors = Fiduciary Responsibility
  - + Financial decisions are made soundly and legally
  - Individual directors and management always put the organization's financial and business interests ahead of personal financial and business interests
  - + The Board prudently manages the organization's assets in furtherance of the organization's stated purpose
- At least one board member should have relevant financial experience
- At least some board members should not be current or former associates of management
  - + Consider a lawyer as a board member, as well as members with nonprofit and sector expertise



### Tone from the Top: The Board

- Best practice inquiries
  - + Expense variances
    - Budget to actual and actual to trend
- Income variances
- Liquidity
- Changes in management team
- Changes in internal control environment
- What are the major drivers of current operations?
- What could go wrong?





### Top 10 Fraud Prevention Measures to Consider

- 1. Double Signatures & Authorizations
- 2. Backup Documentation
- 3. Don't Pre-Sign Checks
- 4. Segregation of Duties
- 5. Credit Cards
- 6. Contract Bidding Process
- 7. Employee Time Off
- 8. Payroll Processes
- 9. Reconcile and Track!
- 10. Encourage Whistleblowers





#### **1.** Double Signatures & Authorizations

- Multiple layers of approval will make it far more difficult for embezzlers to steal from your organization
- For expenditures over a pre-determined amount, require two signatures on every check and two authorizations on every cash disbursement
- Consider having an officer or director be the second signatory or provide authorization for smaller organizations

#### 2. Backup Documentation

- All check and cash disbursements must be accompanied by an invoice showing that the payment is justified
- If possible, the invoices or disbursement request should be authorized by a manager who will not be signing the check
- Only pay from original invoices
- PERFORM BANK RECONCILIATIONS MONTHLY!!!!



#### 3. Pre-Sign Checks (NO!)

- Many nonprofits do this if the executive director is going on vacation
- Keep blank checks and signature stamps locked up



#### **4.** Segregation of Duties

- Money Coming In: No single individual should be responsible for receiving, depositing, recording and reconciling the receipt of funds
- Money Going Out: No one person should be responsible for authorizing payments, disbursing funds, and reconciling bank statements
- If the organization does not have enough staff on hand to segregate these duties, a board director or officer should reconcile the bank and credit card statements



#### 5. Credit Cards

- No Organization Credit Cards
- Reimbursements Only
- Require Original Receipt No statements
- Reviewer needs to be one level up
- Documentation of reason for expense should be required
- Ask questions!
- If you have a credit card perform monthly reconciliation

#### 6. Contract Bidding Process

- All contracts should be subject to at least three bids, and approved by a manager uninvolved in the transaction
- Large contracts should be reviewed and voted on by the board



#### 7. Employee Time Off

- All employees, particularly those with fiduciary responsibilities, should take time off annually
- Another employee should perform financial duties while employee is out
- Question employees that are reluctant to take time off
- Employees with a pattern of not taking time off could be an indicator of fraud

#### 8. Payroll Review

- Review Payroll File any names you don't know. Quarterly review & signoff
- Do all YTDs make sense?
- Who has the ability to change the pay amounts?



#### 9. Reconcile & Track Profitability

- Reconcile bank statement monthly
- Record a P&L for activities
- Record all revenue in one line
- Record all expenses in another
- Do results make sense?

#### **10.** Encourage Whistleblowers

- Provide a means of anonymous communication
- Employees may not report theft or mismanagement if they believe their job is in jeopardy
- Employees must have a manner in which to contact a board member in the event something needs to be reported, and they do not feel comfortable reporting to management
- Board members must be prepared to take these reports seriously, keep the reporting employee protected and contact legal counsel



### **Your Control Prioritization**

- The 10 items we discussed are relevant to most small nonprofits
- Every organization has different needs
- Prioritize them for your organization and focus your efforts where you see the most risk and/or reward



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