



Navigating to the NEXT Normal

Virtual Conference Series July 7 – July 28, 2020

NAVIGATE YOUR BUSINESS TO ITS NEW NORMAL





TRIAGE

STOP THE FREE FALL TO STABILIZE YOUR BUSINESS FOR THE SHORT TERM

- Create models to get a clear financial picture
- Shore up cash by reviewing all expenditures, including staff
- Increase communication to maximize client retention
- Assess infrastructure to minimize risk



FORMATIVE ASSESSMENT

CREATE ACTION PLANS FOR VIABILITY BASED ON LEARNINGS

- Analyze products and services to attain best market potential
- Navigate regulations to determine best applications
- Communicate pivots to your stakeholders and gain alignment from your board
- Create or adjust delivery models

TIMING: 1 MONTH



IMPLEMENT YOUR PLANS AND MEASURE RESULTS

- Roll out new or reposition existing products and services and test pricing models
- Formalize human capital infrastructure and policies
- Reevaluate forecasts and models
- Ensure compliance with applicable regulations

TIMING: 1-2 MONTHS



INVEST IN WHAT'S WORKING AND DIVEST OF WHAT'S NOT

- Measure business performance to ensure benchmarks are being met
- Invest in modernized technology to meet new customer expectations
- Secure funding for strategic investments
- Re-benchmark key cost centers

TIMING: 3 MONTHS

GROWTH

ADAPT TO THE NEW NORMAL AND OPERATE AT A HIGH CAPACITY

- Form task forces to look for new opportunities
- Add leadership to execute innovative initiatives
- Leverage the latest technology such as Al, bots and mobile platforms to increase business functionality
- Capitalize on expansion strategies and directives such as M&A, geographic growth and new product development

TIMING: 3-6 MONTHS

TIMING: 2-4 WEEKS





When Outsourcing Makes Sense

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Have questions or want to discuss more?

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