

Live Nonprofit Q&A Series: Strategic Planning During the COVID-19 Crisis

Speakers



Michael Boulton

Armanino Advisory LLC

Partner



Jason Levey Director **Canterbury Consulting**



Jennifer Vanore, Ph.D President & COO UniHealth Foundation



Jason Seifer

Chief Financial Officer

Fine Arts Museums of San Francisco



Vanessa Bechtel

President & CEO

Ventura County Community Foundation





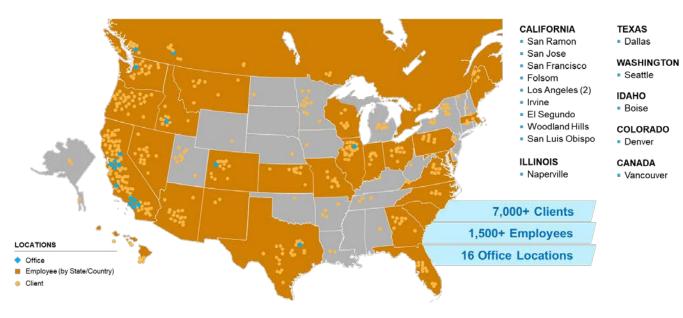
Armanino Overview



To be the **most innovative** and **entrepreneurial** firm that makes a **positive impact** on the lives of our **clients**, our **people** and our **communities**.



- 1,500+ Employees
- Team Members in 26 States
- 20th Largest CPA & Consulting Firm in the Nation
- Largest California-Based CPA & Consulting Firm



RECOGNITION & AWARDS





Cash Controls & Crisis Management We answer the question, "How do I stay in business given market volatility?"

Government Aid & Access We answer the question, "How do I access government assistance?"

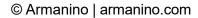
HR & Remote Workforce Enablement We answer the question, "How do I manage my employees?"

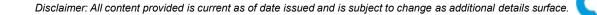
Internal & External Communications

We answer the question, "How do I manage what is being shared about the pandemic?"

Industry Solutions

We answer the question, "How do I solve for issues specific to my industry?"







About Canterbury Consulting

- Independent investment advisory firm established in 1988
- 100% employee-owned
- \$24.0 billion in assets
- 10 senior consultants averaging 20+ years of investment experience
- 32 investment professionals
- 2 Office Locations
 - Newport Beach, California Headquarters
 - Seattle, Washington Office
- Serving clients located in the United States, Canada & Mexico



We serve community foundations, educational endowments, religious organizations, arts and cultural foundations, health care organizations as well as individuals and family offices with assets between \$25 million - \$1 billion.

WE FOCUS ON **YOUR INVESTMENTS** SO YOU CAN FOCUS ON **YOUR MISSION**

We Serve Nonprofit Institutions

- We have designed our business model around the objectives of mid-size endowments and foundations.
- We believe that these organizations deserve:
 - Sophisticated, unbiased investment guidance
 - Customized investment programs
 - Comprehensive performance reporting
 - Dedicated client service team to provide administrative support



Webinar Series: The Impact of COVID-19 on Nonprofits

The Paycheck Protection Program – July 15th at 10am PT

- Featured Panelist:
 - Armanino, Matt Petroski, Director

Strategic Planning During the COVID Crisis – July 22nd at 10am PT

- Featured Panelists:
 - UniHealth Foundation, Jennifer Vanore, PhD, President & Chief Operating Officer
 - Fine Arts Museums of San Francisco, Jason Seifer, CPA, Chief Financial Officer
 - Ventura County Community Foundation, Vanessa Bechtel, President & Chief Executive Officer

Return to Work Guidelines – July 30th at 10am PT

- Featured Panelists:
 - YMCA of Metropolitan Los Angeles, Dana Hirsh Lipman, Executive Vice President & Chief Human Resource Officer / General Counsel
 - TheatreWorks Silicon Valley, Scott DeVine, General Manager & Chief Financial Officer



Survey Results

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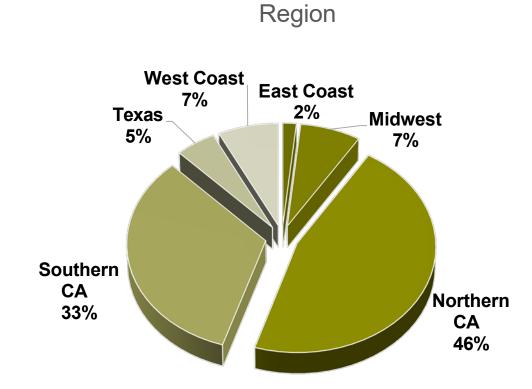


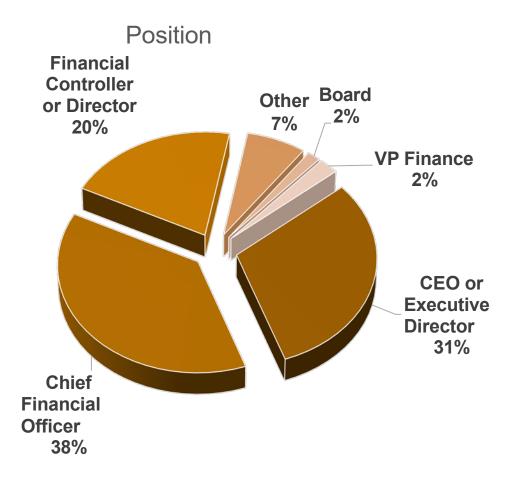
Project Guidelines

- Fielded between May 14 and June 3, 2020
 - Completes: 130 (80%)
 - Partial: 31 (20%)
 - Total: 161
- Questionnaire Design
 - 17 questions
 - 5 firmographic questions
 - 8 minutes



Respondents



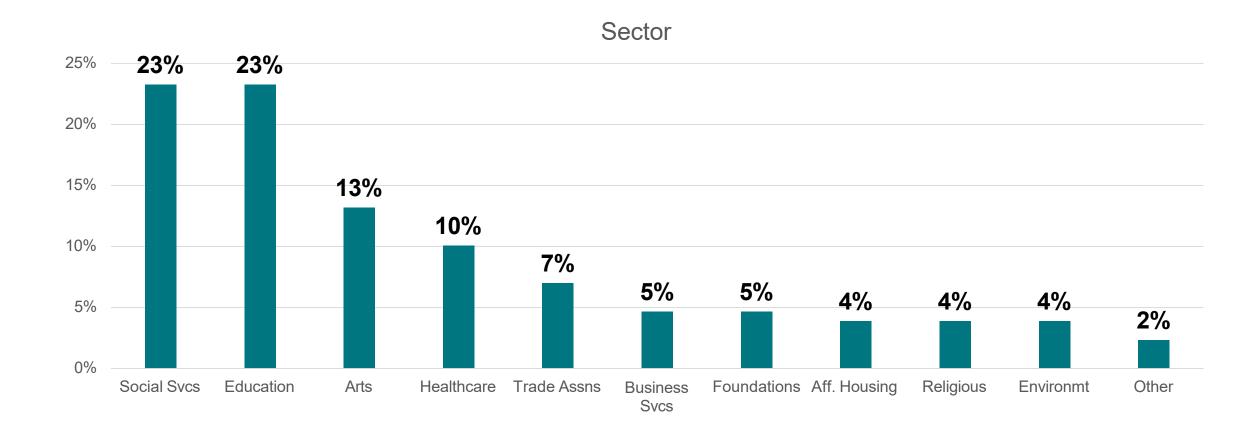


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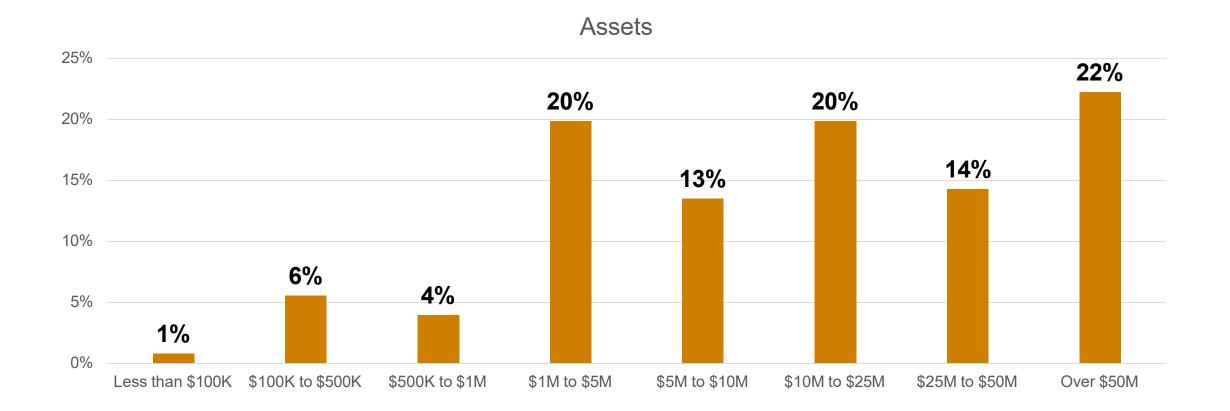
Nonprofit Sectors





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Total Assets





Findings

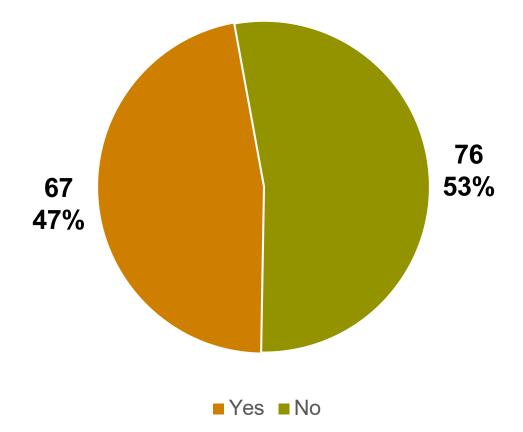


Compared To Your NPO's Prior Year Budgets, What Has Been The Impact On Program Service Revenue And Donations To Date?

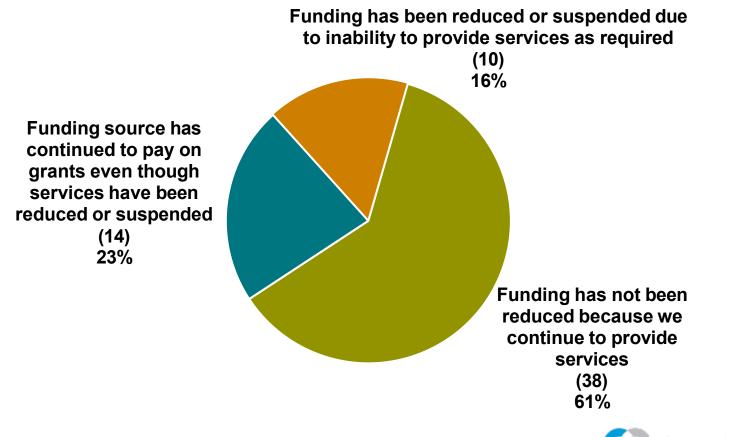
	Program Revenue	Donations
	Percent	Percent
Decline of less than 10%	17%	16%
Decline between 10% and 25%	26%	31%
Decline between 25% and 50%	15%	18%
Decline over 50%	31%	8%
Increase or no change	11%	28%



Does Your NPO Accept Some Form Of Government Funding?

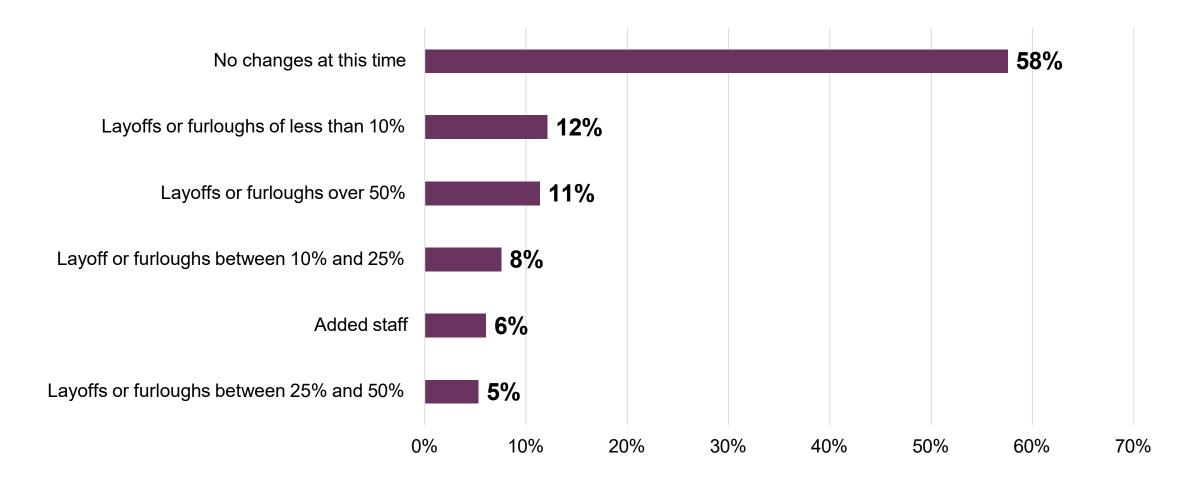


What Has Been the Impact on Your Governmental Funding Sources?





Which Of The Following Is Most Applicable To Your NPO's Staffing Situation?

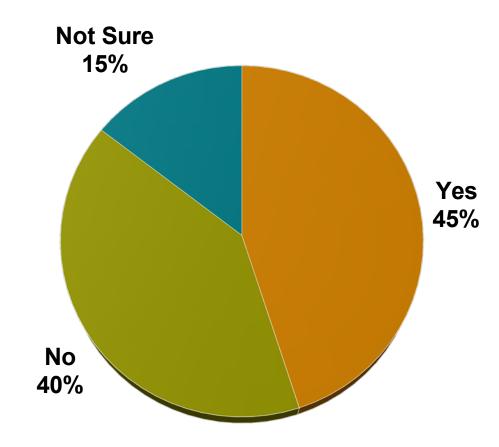


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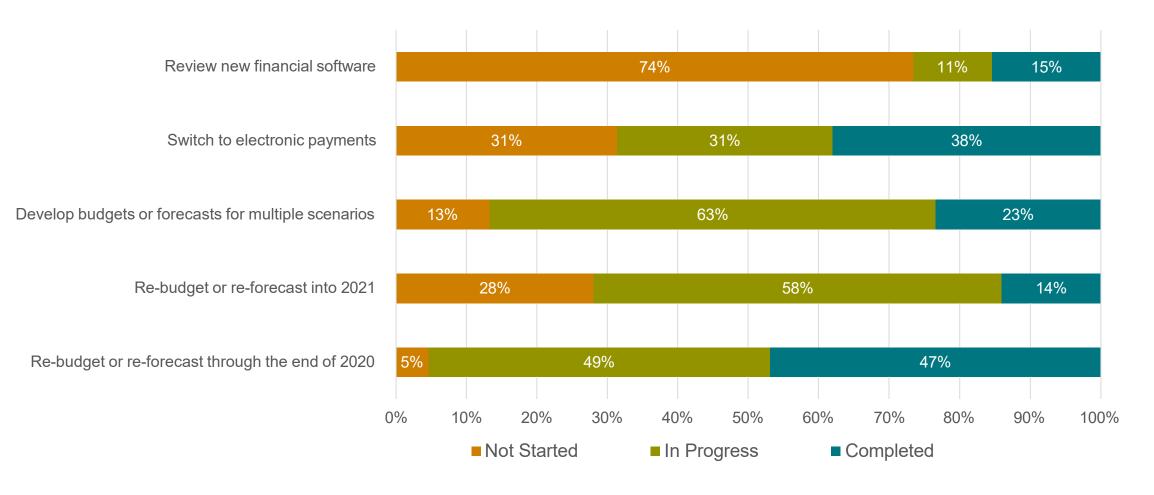
Has Your NPO Decided to Maintain its Staffing or Programming Level By Utilizing Reserve Funds?





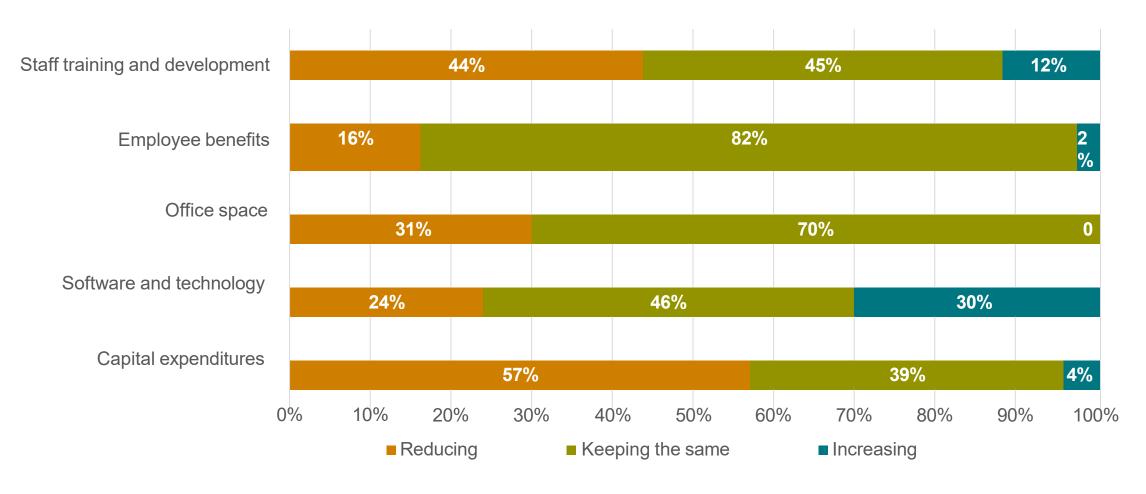
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Where in the Process Is Your Finance Team With Regard to the Following?



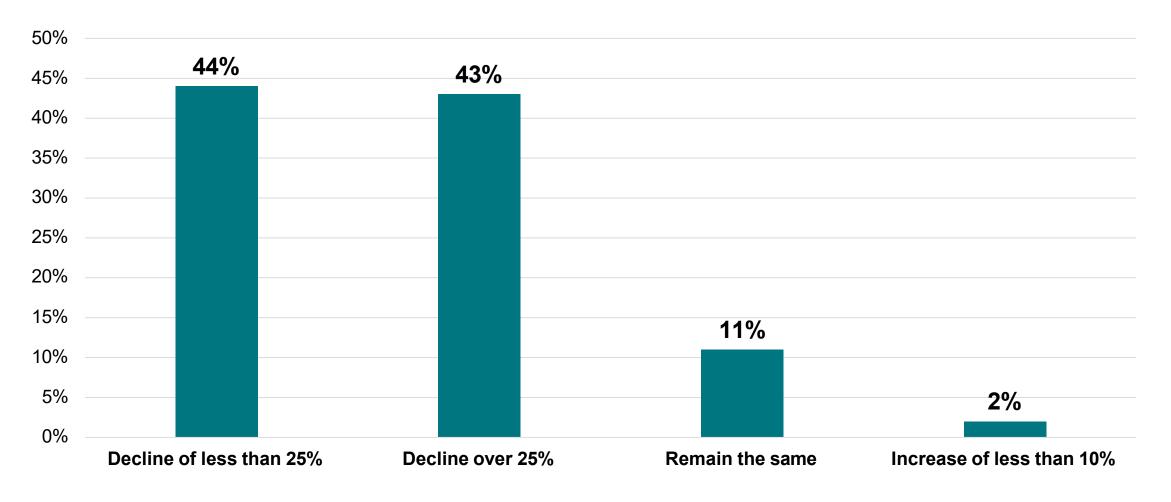


Excluding Staffing, Which of the Following are you Considering Reducing, Keeping the Same or Increasing?



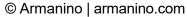


What Are Your Expectations Regarding Your Funding For The Next 18 Months Compared To Last Year?

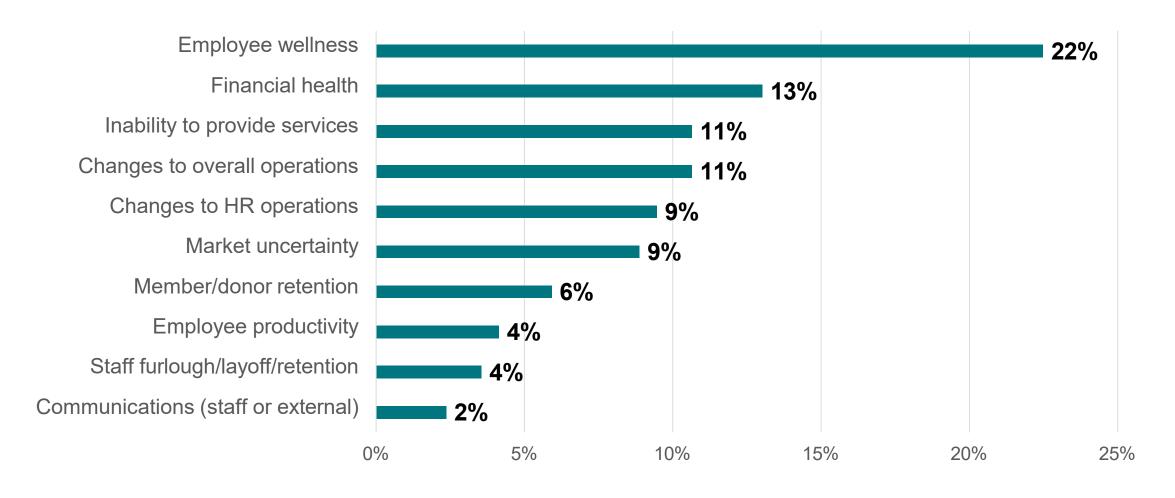




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Besides Revenue, What Are The Biggest Challenges You Expect As A Result Of The COVID-19 Crisis? (Open-Ended Top 10 Mentions)



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As A Finance Leader, How Do You Expect Your Job To Change As A Result Of The Crisis?

Time spent dealing with staff to complete work

Updating policies in response to changed economic environment (updates to investments, reserves, etc.)

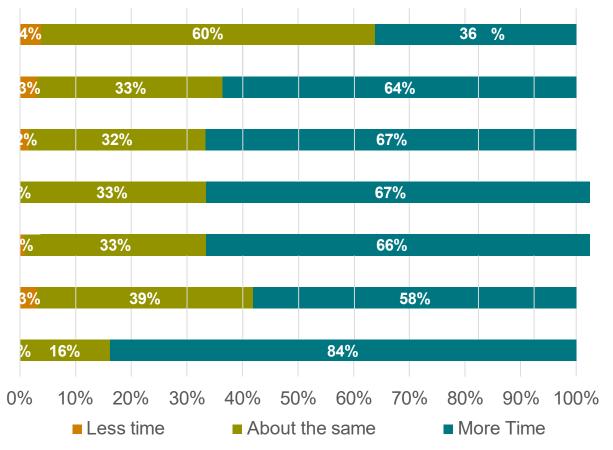
Revamping processes/procedures to support remote working from home for an extended period

Time reporting to the board and senior management.

Direct involvement in strategic decision making

Direct involvement in operations (ie. tech implementations to support remote working)

Time spent on cash management and forecasts



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Upcoming Webinars: The Impact of COVID-19 on Nonprofits

Return to Work Guidelines – July 30th at 10am PT

As the nation begins returning to work, organizations are implementing new processes and procedures to address health and safety guidelines for employees as well as patrons.

- Featured Panelists:
 - YMCA of Metropolitan Los Angeles, Dana Hirsh Lipman, Executive Vice President & Chief Human Resource Officer / General Counsel
 - TheatreWorks Silicon Valley, Scott DeVine, General Manager & Chief Financial Officer





Reach Out | Armanino – Mike Boulton (<u>Mike.Boulton@armanino.com</u>) Canterbury Consulting – Jason Levey (jlevey@CanterburyConsulting.com)



Armanino Operates in an Alternative Practice Structure:

"Armanino" is the brand name under which Armanino LLP, Armanino CPA LLP, and Armanino Advisory LLC, independently owned entities, provide professional services in an alternative practice structure in accordance with law, regulations, and professional standards. Armanino LLP and Armanino CPA LLP are licensed independent CPA firms that provide attest services, and Armanino Advisory LLC and its subsidiary entities provide tax, advisory, and business consulting services. Armanino Advisory LLC and its subsidiary entities are not licensed CPA firms.