

7 Ways to Survive and **Thrive in the New Normal**



Today's presenters are...





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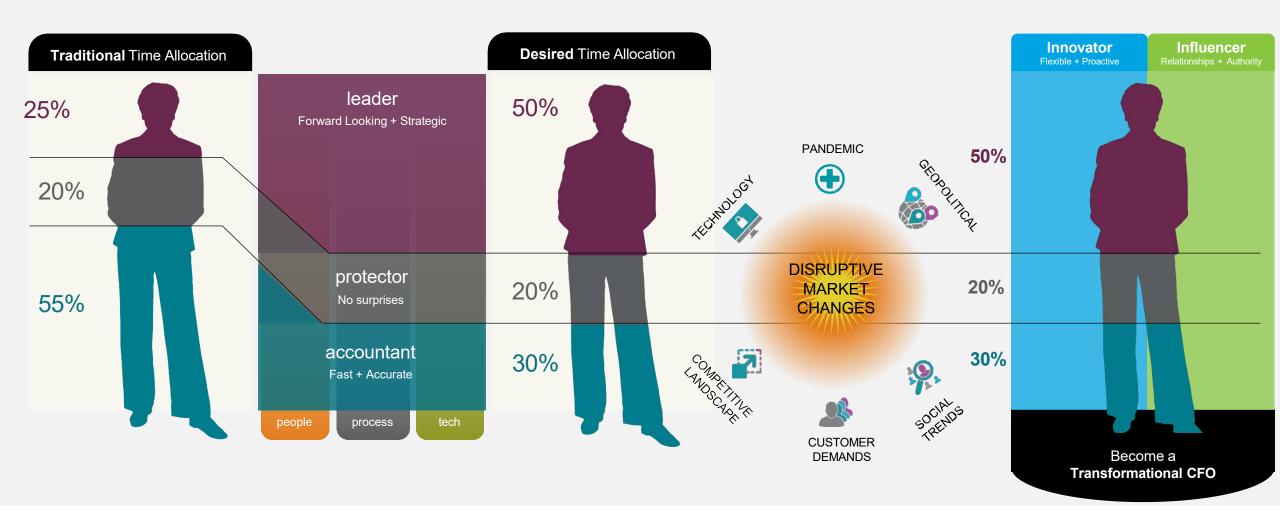
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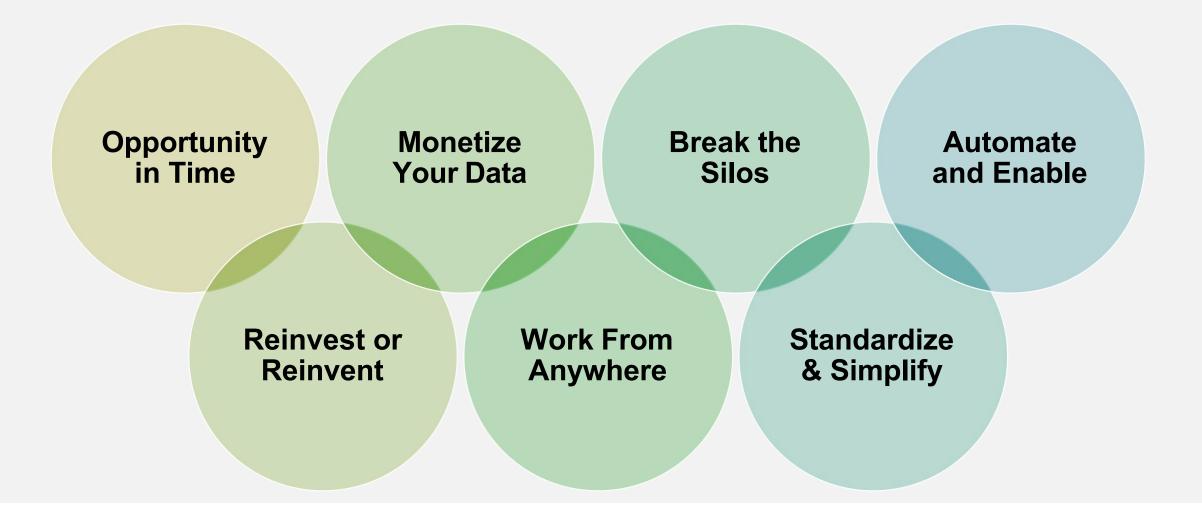
CFO Evolution





7 Ways to Survive & Thrive in the New Normal







Opportunity in Time

- Where you are today
- Right now is the time to evaluate your strengths and weaknesses
- Isolate and prioritize the biggest issues and opportunities and identify ways to address

Examples



Museums & Performing Arts

- Performing a strategic assessment
- Backed by foundations and benefactors



Gyms

- Using time to upgrade capabilities
- Implementing Sage Intacct





Reinvest or Reinvent

- Implement new business models
- Utilize new tools and tech to stabilize and grow your business

Examples



Aquariums

- Touchless experience
- Moving experiences online or virtual



Restaurants

- Shifting from in-building to outdoor
- Promoting more takeout w/safety (curbside pickup and delivery)



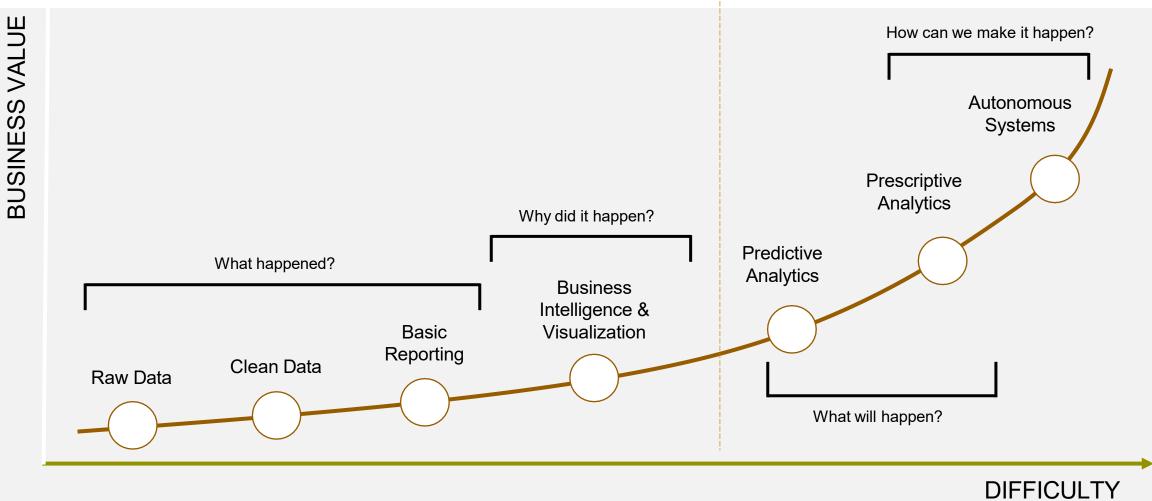


Monetize Your Data

- Integrate data into your offerings
- Set yourself apart from the competition

Analytics Maturity Model



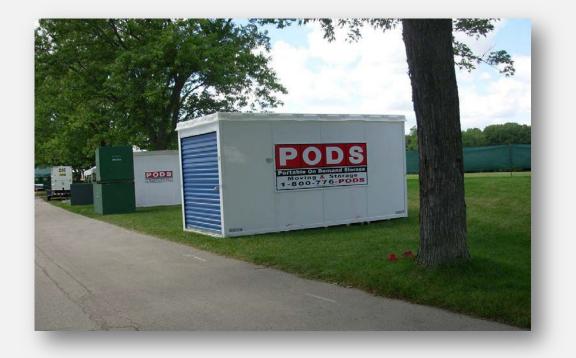




Example

PODS – Mobile Storage Units

- Used data analytics to change and adjust to where the world was going fast
- PODS Isolation Units for Patient Care





Working From Anywhere

- No longer optional
- Empower team to be productive
- Keep team connected

Example



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- Utilizing the Miro tool
- Adapting to remote services





Break the Silos

- Standardize and simplify
- Make key data accessible to all who need it
- Enable roles to collaborate

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Example

Real Estate Technology Provider

- Updated technology
- Consolidated five companies to one
- Standardized their data across five entities





Standardize & Simplify

- Retire older tools & processes
- Implement change management
- Reduce redundancy across divisions

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Example

Fire Alarm & Life Safety Technology

- Leverages Salesforce Service Cloud to automate across multiple divisions
- Integrates with Sage Intacct
- Sales, accounting and field service now looking at the same data with one source of truth





Automate & Enable

- Streamline processes
- Electronic/outsource payments
- Make it simple to get paid
- Leverage tools at your disposal

Examples



ForgeRock (Digital Identity)

- Using technology to watch AR allows proactive and predictive behavior
- Automate collections management



Residential Investment, Multifamily & Commercial Properties

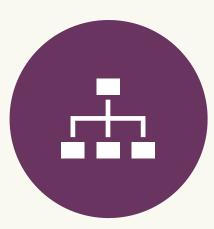
- Started leveraging Sage Intacct tools and integrated with RPA capabilities
- Automated AP and Reconciliations
- Avoided hiring additional staff



Next Steps – Bringing it All Together







Review the 7 ways

Be the thought leader

Define how you will apply this to your organization.



Thank you!

Have any Questions? Email us: <u>experts@armanino.com</u>





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