





RMA: INFORMATION

RMA-5012

General

Account	Blue Yonder Airlines	RMA Stage	Entered	Created On	3/28/2014
Contact *	Maria Campbell	RMA Type	Replacement	RMA to Customer	
Case	Damaged during shipment	Attn or Ref Line	Attn: Keith	Date Received	
Original Sales Order	O87643	Ship to facility	Southern California	Date Shipped	
Repair Sales Order		Owner*	David Meharg	Date Closed	
				RMA Number	RMA-5012

Resolution

Credit Amount Tracking Info

Comments

Return to Customer Address (if different from Contact)

RMA Items

Model	Serial # ↑	A/R? Labor Hour	Assigned To	Owner	Status Reason
Labor, Parts Assembly	54983212	No	In-House	David Meharg	Active
Switching Module (<100)	657812	No	In-House	David Meharg	Active

RMA ITEM: INFORMATION

54983212

Model^{*} ■ <u>Labor, P</u>an Serial #⁺

■ 54983212

Repair

Workmanship



RMA

Product Information

Product * Labor, Parts Assembly

Serial # * 54983212

Problem * Frayed Insulation

Warranty * Under Warranty



Repair Information

Date QC'd 3/26/2014

QC'd By BW

Labor Hours --

Date To Repair 3/28/2014

Date Repaired --

Repaired By --

Disposition

Category

Root Cause --

