

## Armanino Terms & Conditions for Resale of Microsoft Cloud-Hosted Products

Microsoft Cloud-Hosted Products as listed in each applicable Software Purchase Order Form does not include any technical support. Should Customer decide to purchase technical support for such Microsoft Cloud-Hosted Products, it will be governed by a separate agreement or billed on a time and material basis at our then-current hourly rate and under our standard terms & conditions. In addition to the license fees described in Software Purchase Order Form, customer is solely responsible for any usage based charges that customer may incur, and agree to immediately pay Armanino for all such usage fees. Armanino reserves the right to immediately disable customer's access upon no payment of the fees. Customer understands that from time to time there might be some outages or unavailability of the software and services. Armanino assume no responsibility and/or liability for any such outages or unavailability, and your sole and exclusive remedy for any such outages and unavailability is against the software vendor and should be resolved with each applicable software vendor. Upon cancellation or termination of the Licenses, customer will have limited time, as may be specified by each applicable software vendor, to transfer the data stored in the hosted environment, otherwise it will be deleted by such specified time. Armanino assume no responsibility or liability for any such deleted data.